

Terms and Conditions for Free Broadband Provision

- Eligibility Confirmation: The hub must confirm and provide documentation of its non-profit status and communal use or charity number.
- 2. Regular Monitoring: The broadband provider reserves the right to monitor usage to ensure compliance with non-commercial and community use requirements.
- 3. Usage Limits: The hub agrees to adhere to any fair usage policies set forth by the broadband provider.
- 4. Maintenance and Support: The hub is responsible for routine maintenance and any necessary support to ensure the broadband service remains operational.
- 5. Prohibited Activities: The hub must not use the broadband service for illegal activities, commercial endeavours, or activities that violate the broadband provider's acceptable use policy.
- 6. SSID name: The hub agrees to have their Wi-Fi ID set to 'Truespeed Ultrafast Wi-Fi'
- 7. Annual Review: The hub must undergo an annual review to verify continued eligibility for the free broadband service.
- 8. Promotion of Service: The hub agrees to promote Truespeed's services within the community.
- 9. Termination Clause: The broadband provider reserves the right to terminate the free service if the hub fails to comply with the terms and conditions, or if it no longer meets the eligibility criteria.
- 10. Liability Waiver: The broadband provider is not liable for any issues arising from the use of the broadband service, including interruptions, downtime, or security breaches.
- 11. Contract Agreement: The hub must sign a contract agreeing to these terms and conditions before the broadband service is installed.